

Specialized Training

On the following pages you find courses dedicated to planning and operational staff.

Course language is English. But fundamentally for all courses a real-time translation provided by an experienced team of interpreters can be offered, please don't hesitate to ask for details.



Inspections, Legislation, Aircraft Documentation and Historical Records (Guideline)

Introduction Guidelines for the operation of Eurocopter Helicopters

Course Length 2 days of theoretical instruction

Target Group Operators, inspectors, planning and audit personnel, aircraft technicians

Description This course provides an introduction for the correct accomplishment and planning of maintenance actions and inspections as well as guidelines for the correct use of aircraft documentation.

Note **This course is highly recommended by Eurocopter** for all customers who have no long term experience with Aircraft documentation and Historical Records of BO105, BK117, EC145 and EC135.

Course dates can be found at the list "course dates" in the technician training chapter.

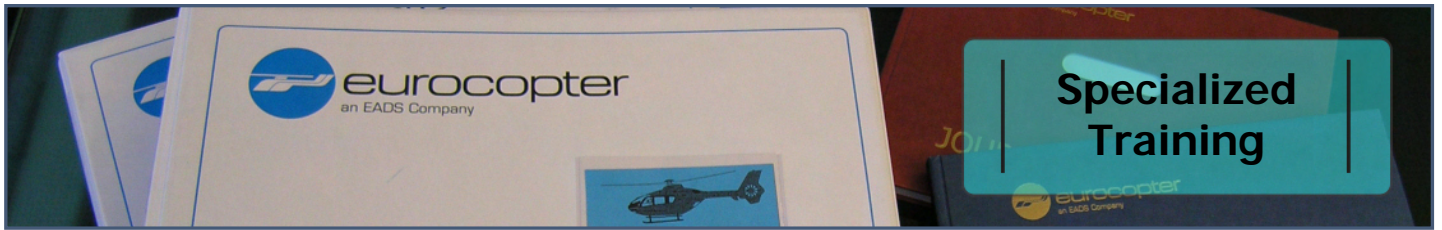
Prerequisites none

Contents This course comprises theoretical instruction as well as a lot of examples and exercises.

In addition the technical support is updating the participants helping them to prevent the most common mistakes.

The course will cover the following topics:

- Eurocopter maintenance concept
- Eurocopter maintenance and repair procedures
- scheduled and non-scheduled inspections
- planning of inspections
- use of official documentation
- incorporation of service bulletins and alert service bulletins
- fill in instructions for aircraft documentation (inventory list, log cards, log book) and historical records
- legislation



Logistic Course (LC)

Helicopter Types

BO 105, BK 117, EC 145, EC 135

Course length

1 day of theoretical instruction

Description

This course provides an overview of the Eurocopter logistic system and procedures.

Target Group

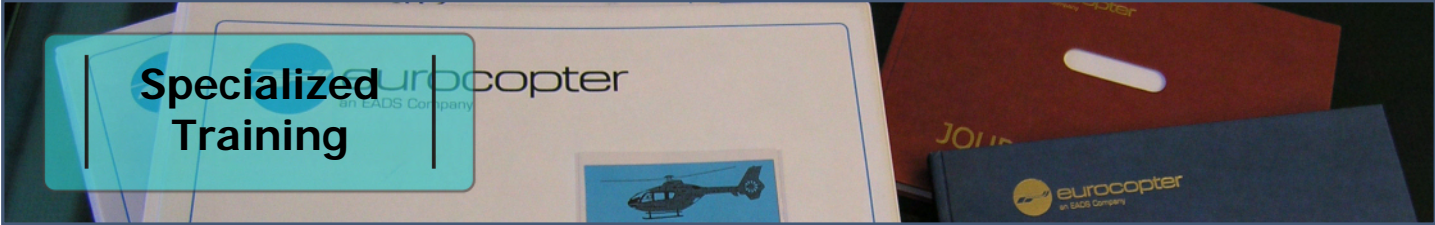
Operators and planning personnel

Contents

The course covers the following elements

- General organization of Eurocopter material & logistics support
- Material Planning & Logistics Field Rep (LFR)
- Spare parts
 - General Conditions Of Sale
 - Offers
 - Order types (Routine, Rush, AOG)
 - Warranty
 - PbH
 - Order process and order forms
 - Customer specific procedures (T12/T24)
- Spares and Keycopter
- Customer Relationship Managements (claims)
- Transport
 - INCOTERMS
 - Dangerous Goods
 - Transport solutions
- Key Performance Indicators
- Other Services

The syllabus can be adapted to customers' demands.



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Notes: